



Hospitality Features	Automated wake-up calls • One-touch check-in and check-out • Do-not-disturb notifications • Mini-bar status display • Room-occupancy status display • Call budgeting tool and cost calculator • 911 call front-desk alert system • Standalone billing
General Phone System Features	Caller ID -Call forwarding on busy/ no answer signal • ACD module - Call routing (DID) • Conference calling • Auto-attendant (IVR) • Voicemail and messaging • Music on hold • Group paging • Failover priority routing • Call relay (RTP) • Call parking • Call recording • Dial by name • Message waiting indicator • BLF status updates • Find me/follow me • Click-to-call support / Extension to Extension calls (WebRTC)
Management and Scalability	Windows & Linux OS • Web-based management console • Configuration tool • Web-based system status • Integrated web server • Backup & restore • Firewall/NAT friendly configuration • Integrated billing module • real-time monitoring & reports • Troubleshooting • Event, alarm & trap logging • Redundant call control (Windows NLB compliant) • Voice activity detection support (VAD) • User directory • PBX end-user accounts • Failover & High availability support
Unified Communications	Dialexia user portal • Voicemail-to-email • Advanced forwarding system • Branch office integration • Standards-based presence information • Integrated Fax server
Phone Management	Automatic device provisioning • IP phone remote management • Plug & play support Network-wide provisioning, firmware management & updating • Full compliance with Quintum, Cisco, Aastra, Polycom, Mediatrix, Telcobridges, Patton, SNOM, Sangoma, Yealink, Grandstream, Multitech and Cetus (TELEDEX) devices.
Call Management	Web-based management interface • Call transfer • Show incoming calls • Show caller ID - Show user call history • Divert calls to voicemail • Show status of other extensions • Presence monitoring • Call logging • Call reporting • Blind/ supervised call transfer • Call privilege management
3rd Party App Integration	SOAP XML API interface • Microsoft Outlook integration • Integrates with most hotel PMS platforms
Devices and Providers	Supports Most Phones • Supports VOIP Gateways & cards • Supports Most SIP/VoIP Providers • SIP Trunking
Codecs (Voice Compression)	G711 (A-law and μ -law), GSM, Speex, Ilbc • G722 • G729