NewHospitality

Hosted PBX hospitality solutions designed to reduce costs, enhance guest service & simplify management.

Increase Profits and Guest Satisfaction.
Do More With Less.

New Hospitality is a proven technology partner for hotel and resort management, providing solutions aimed at raising profitability, enhancing guest service and increasing workforce productivity through the innovative use of software. Fully interchangeable between cloud-based & on-site management, our platform offers hotels the flexibility and responsiveness required to get the most out of their hardware, while adding the tools and technologies they need to drive down costs and ensure smooth business operations on a year-round basis.

New Hospitality achieves success through the use of cutting-edge technologies and the benefits of:

- A deep-seated partnership with one of the industry's premier VoIP software developers.

- Over 40 years of experience catering to the telephony needs of hotels & resorts worldwide.

- Technology partnerships with all of the world's leading telecom hardware manufacturers.

- An R&D unit dedicated exclusively to developing hotel & resort management solutions.

The integral hosted PBX platform for Hotels & Resorts

New Hospitality's flagship hotel phone solution harnesses the power of VoIP technology to provide owners with a wide range of services and features.

- **Telephony** Professional hotel communications platform with plenty of calling features and a VoIP-based architecture for superior scalability and industry-best line affordability.

- **Management** Features to help improve management & guest service capabilities, and a hosted PBX approach for secure, reliable, hassle-free operation.

- **Billing & Payments** A standalone billing platform to easily integrate guest payments. Exportable account, call & payment logs to simplify accounting tasks.

- **Business Apps** A host of productivity tools to help streamline front desk operations. Cost & statistics reports to provide accurate business intelligence in real time.
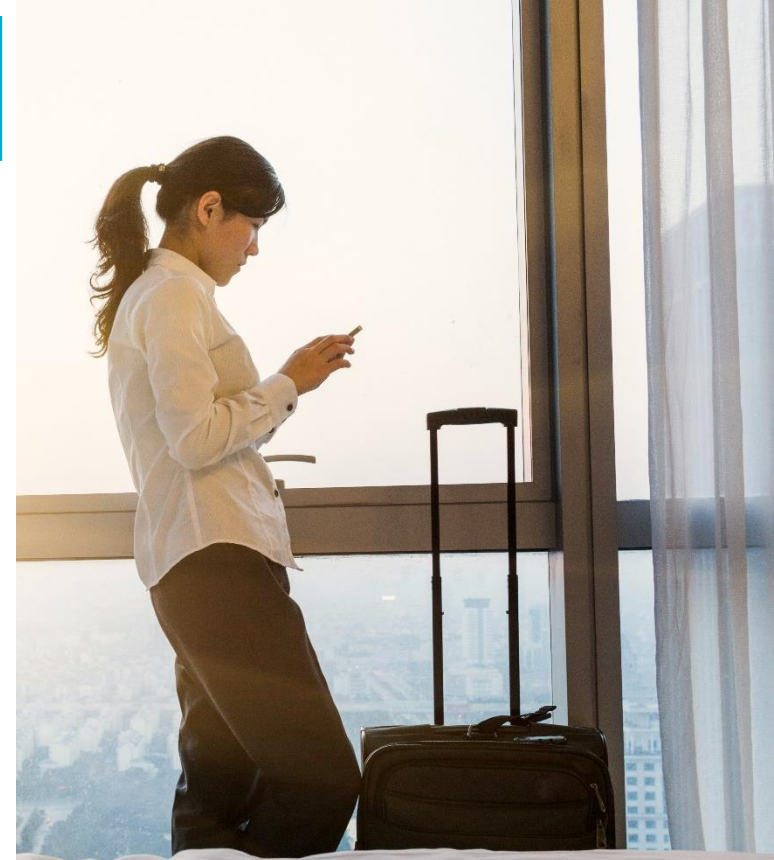
Flexible Solutions.

New Hospitality telephony solutions provide hotels with a great deal of hardware flexibility. Whether owners elect to keep their existing phones or invest in new ones, the needs of their guests will be fully met with and software-enabled features like voicemail, messaging, and automated wake-up calls.

New Hospitality products have been rigorously tested to perform at a high standard with devices from all the leading telecom equipment manufacturers, including **Cisco**, **Polycom**, **Cetis**, **Mitel**, **Aastra** & **SNOM**.

Performance. Flexibility. Reliability.

More than just a phone system, New Hospitality's software-based PBX solution provides everything you need to manage your hotel operations in a single solution – from reservations and front desk, to guest services, housekeeping and accounting. Its user-friendly interface can be accessed from any modern web browser – giving your staff the type of agile, functional solution required to be productive in a fast-paced hospitality environment.

Seamless integration and minimal management

Cloud technology has transformed the business enterprise environment by replacing high-cost on-site PBX deployments with practical, profit-oriented solutions. Its impact on the hospitality sector has been limited, however, in part due to operators' reliance on PMS systems, which until recently could only integrate with on-premise systems. New Hospitality addresses this challenge with a solution that offers built-in PMS features and leverages the full benefits of cloud technology, while also providing a path for easy integration with the property's existing property management system.

Installation & Management

- Intuitive software-based installation.
- User-friendly web-based management interface.
- Reduced CAPEX.
- Integrates with both analog & IP phones
- One-vendor solution.
- Fast implementation with no downtime.
- Fully cloud-hosted platform.

Key platform Features

- Check-in, check-out, room status alerts.
- Guest account management & billing.
- SIP trunking, IVR, and auto-attendant.
- Premium VoIP-powered guest phone features.
- Multi-branch management from a single system.
- Failover & disaster recovery module.
- Choose any carrier.
- Software-enabled guest phone features.

Business Features

- Cost calculator, call budgeting tools.
- Advanced account monitoring & management.
- Workforce management.
- Cost & statistics reports, accounting tools.
- Exportable call logs & records.

Cost Benefits

- Small initial investment.
- IP-based lines reduce operating expenses.
- No contractual constraints or limitations.
- Little on-site technical assistance required.
- Flexible, future-proof technology designed to adapt to changes in the long term.
- Integrates with legacy hardware to preserve existing investments.

Why Go Hosted?

Our hosted phone solutions allow hotel operators to access VoIP-exclusive phone rates from service providers to reduce recurrent call costs by up to 50%. With a hosted PBX solution, there is no hardware to buy, install, maintain or upgrade – little or no CAPEX and reduced OPEX - which presents an enormous cost advantage over other hotel PBX approaches.

What's more, owning a hosted VoIP solution means you'll no longer have to devote resources to managing a system on location - your off-premise system will be maintained and monitored year-round by a team of certified technicians.

NewHospitality

New Hospitality Inc.

info@NewHospitality.net

1-866-753-4266

NewHospitality.net

Contact a New Hospitality sales representative today to discuss hosted PBX phone solutions for your hotel property.